

Demo

How to use your **ING Maestro Debit Card** Online

In the following pages, you will see a step by step demo on how to use your ING Maestro Debit Card online.

If you have any further queries or require assistance, call ING Phone Banking at **1800 425 9900** 24x7 from your landline or mobile or email us at debitcard@ingvysyabank.com

Step 1 - Selecting the **mode of payment** is very important.



The screenshot displays a promotional banner for entertainment services on the left and a navigation menu on the right. The banner includes the text "entertainment home delivered pay one price. get any pack." and "starts from ₹ 1590 only". The navigation menu has a "my account" section with "login" and "register" buttons, an "easy pay" section with "Pay bills" and "Net banking" options, and a "recharge prepaid" section with "prepaid mobile" and "digital TV" options. The "Credit or Debit Card" option is circled in orange, and an arrow points from this circle to a callout box.


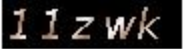

Select Debit card as the mode of payment

The above screen is a sample screen, for illustrative purposes only.

Step 2 - Enter your **personal details** – part 1

- Where the merchant asks you for your details, please take care to ensure that all details are correctly entered.

Kindly enter the below details for making the payment

service :	Postpaid Mobile Services 
airtel number/dsl : <small>(Please enter your airtel Number or DSL ID. For Mobile Services, enter your 10 digit mobile number. For Broadband and Telephone Services enter your number along with STD code, eg 01141XXXXXX)</small>	<input type="text"/>
email id : <small>(Please enter your Email Id to get a copy of payment receipt.)</small>	<input type="text"/>
enter the following verification text :  	<input type="text" value="11z wk"/> *

The above screen is a sample screen, for illustrative purposes only.

Step 2 - Enter your **personal details** – part 2

- Where the merchant asks you for your details, please take care to ensure that all details are correctly entered.

Step 2 Review Flight Details

▶ **Selection Summary** ✈ BLR - GOI,Go Air,20:25, Sat 31 Dec 11, 21:35, Sat 31 Dec 11 Total Price : **Rs. 3,336** Open ↕

▶ **Login/Contact Details** You are logged in

▼ **Passenger Details** Close ↕

Your Contact Information

Title*	First Name *	Last Name*	Mobile No.*	Landline No	
Mr	Anand	Kumar	9986852031	0809823456	
Address Line 1 *	Address Line 2	City*	State*	Country*	Pin Code*
No.1,M,G Road	Address 2	Bangalore	Karnataka	India	560005

Yes, I want to receive daily deals from SoSasta.com.

Lead Passenger Details are same as above.

Lead Passenger (First Adult)

Title*	First Name*	Last Name*
Mr	Anand	Kumar

Note : Please ensure that the names of all passengers match with their travel documents

Save the Passenger Details with my login id.

Kindly enter the below details for making the payment

service :	Postpaid Mobile Services
airtel number/dsl : <small>(Please enter your airtel Number or DSL ID. For Mobile Services, enter your 10 digit mobile number. For Broadband and Telephone Services enter your number along with STD code, eg 01141XXXXXX)</small>	<input style="width: 90%;" type="text"/>
email id : <small>(Please enter your Email Id to get a copy of payment receipt.)</small>	<input style="width: 90%;" type="text"/>
enter the following verification text : 1 1 z w k ↻	<input style="width: 90%;" type="text" value="11zwk"/> *

submit

The above screen is a sample screen, for illustrative purposes only.

Step 3 - Selecting the **mode of payment** is very important.

make new payment

Invoice Number	621734282
Bill Period	26/10/2011 - 25/11/2011
Invoice Date	28/11/2011
Amount Due	Rs.0.00
Email ID	youremailid@abc.com
Pay Amount	<input type="text" value="1.00"/> (Payment amount cannot exceed Rs. 5000.0)
Select Your Card Type	<input type="radio"/> Credit Card <input checked="" type="radio"/> Debit Card
Choose Your Card Type/Net Banking Account	<input type="text" value="Maestro Debit Card"/>

submit

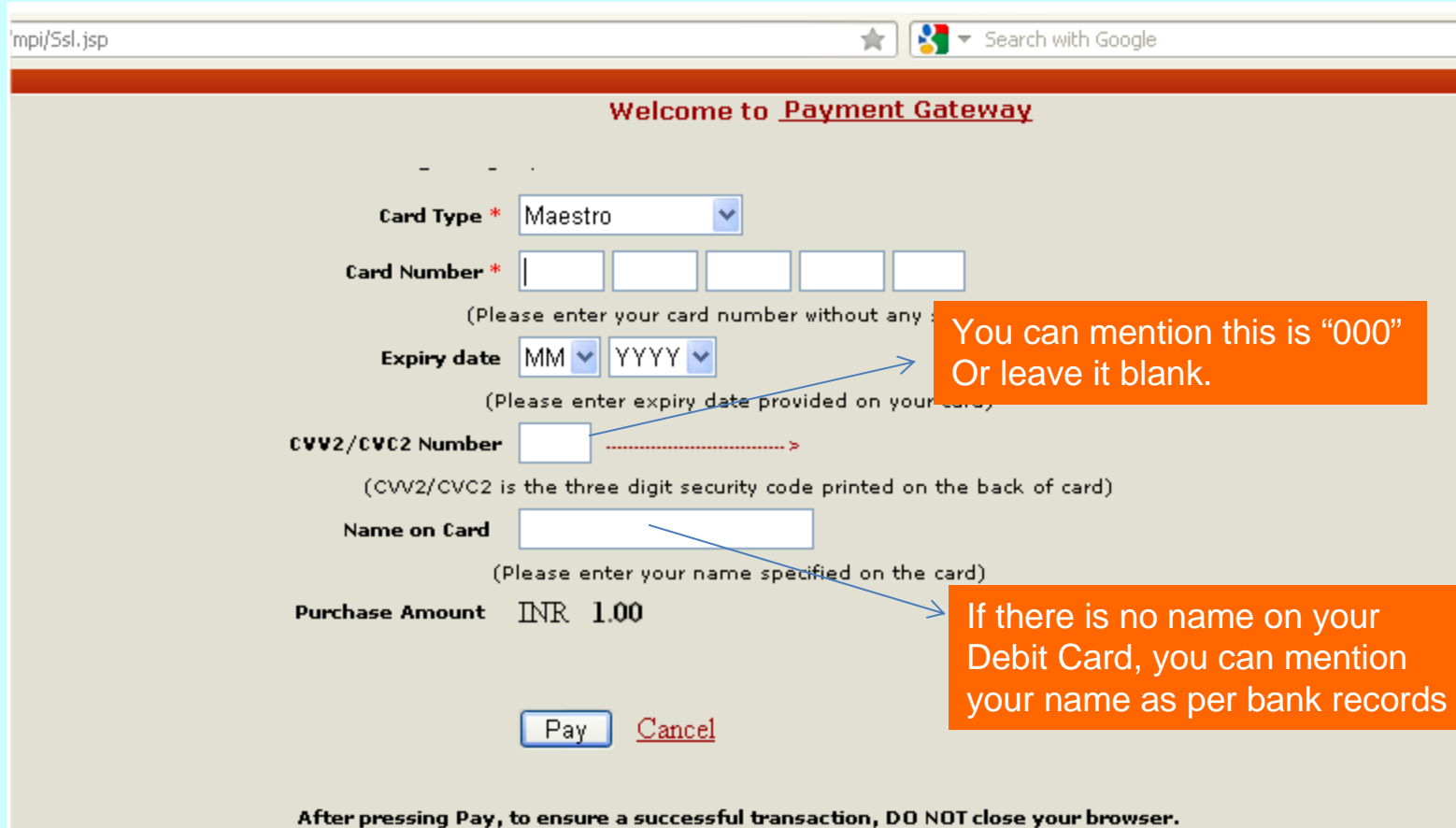
* Cards of International origin are not accepted

If you do not see payment confirmation message after making payment, please check with your bank.

Select ING Vysya Bank OR
Maestro Debit card OR
Other Bank Debit Card as
the mode of payment

The above screen is a sample screen, for illustrative purposes only.

Step 4 - Details to be entered on the **payment gateway**



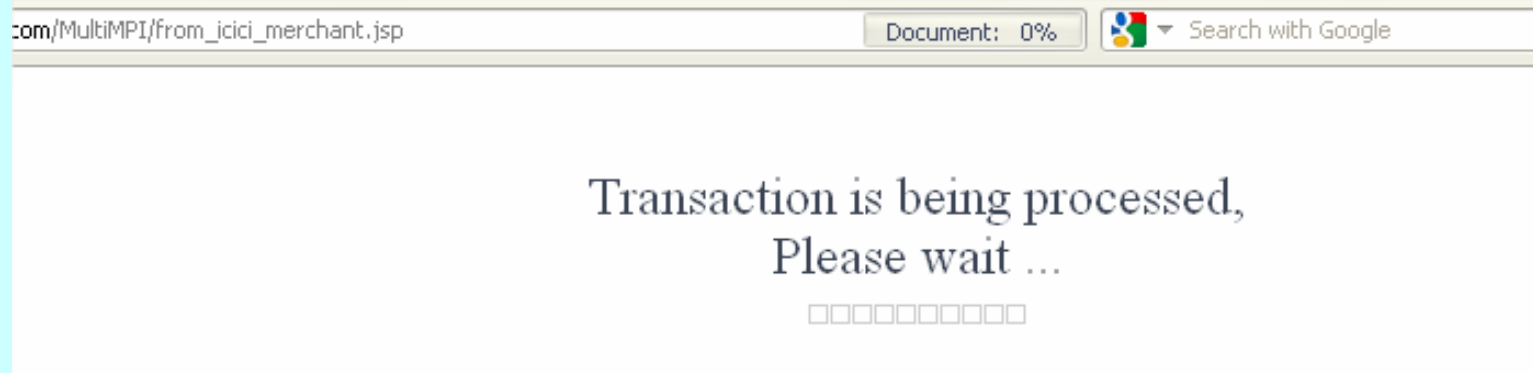
The screenshot shows a web browser window with the URL 'mpi/Ssl.jsp'. The page title is 'Welcome to Payment Gateway'. The form contains the following fields and instructions:

- Card Type ***: A dropdown menu with 'Maestro' selected.
- Card Number ***: Five input boxes for the card number. Below it, a note says '(Please enter your card number without any ...)'. An orange callout box points to this field with the text: 'You can mention this is "000" Or leave it blank.'
- Expiry date**: Two dropdown menus for 'MM' and 'YYYY'. Below it, a note says '(Please enter expiry date provided on your card)'. An orange callout box points to this field with the text: 'If there is no name on your Debit Card, you can mention your name as per bank records'.
- CVV2/CVC2 Number**: A single input box with a red dashed line and an arrow pointing to the right. Below it, a note says '(CVV2/CVC2 is the three digit security code printed on the back of card)'. An orange callout box points to this field with the text: 'If there is no name on your Debit Card, you can mention your name as per bank records'.
- Name on Card**: A text input box. Below it, a note says '(Please enter your name specified on the card)'. An orange callout box points to this field with the text: 'If there is no name on your Debit Card, you can mention your name as per bank records'.
- Purchase Amount**: Displayed as 'INR 1.00'.
- Buttons: 'Pay' and 'Cancel'.

After pressing Pay, to ensure a successful transaction, DO NOT close your browser.

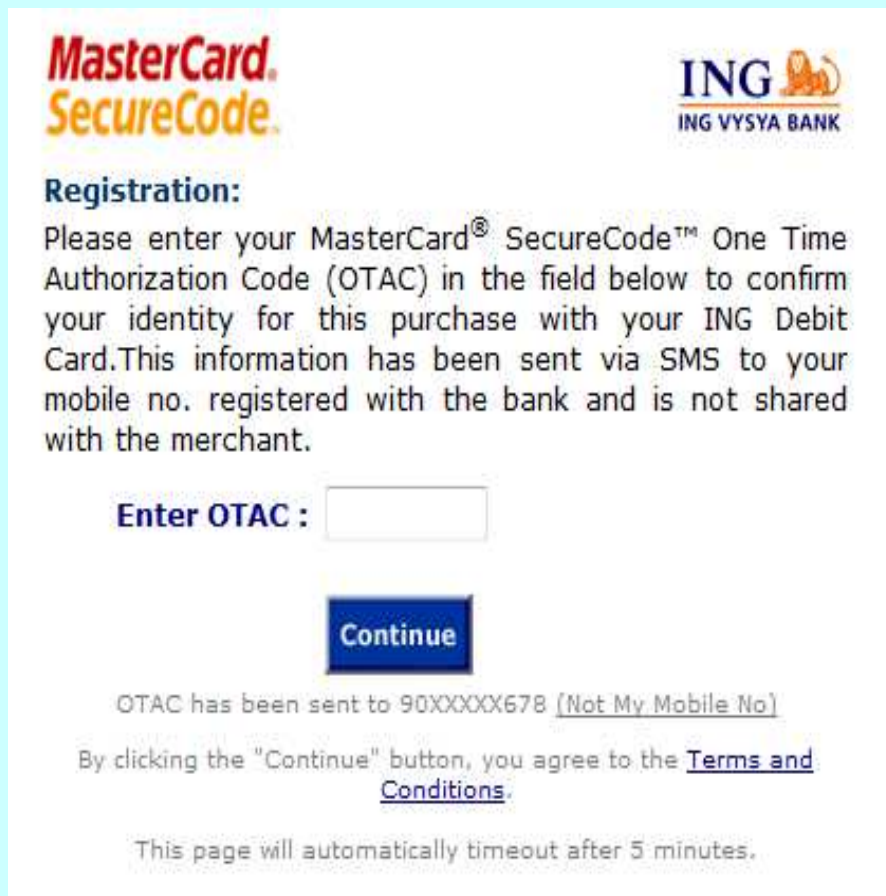
The above screen is a sample screen, for illustrative purposes only.

Step 5 – **Transition Screen** which redirects to the secure ING page



While the above message appears, do not close your browser or press the “back” button.

Step 6 -The first time you use your **ING Maestro Debit Card** online.



MasterCard.
SecureCode.

ING
ING VYSSA BANK

Registration:
Please enter your MasterCard® SecureCode™ One Time Authorization Code (OTAC) in the field below to confirm your identity for this purchase with your ING Debit Card. This information has been sent via SMS to your mobile no. registered with the bank and is not shared with the merchant.

Enter OTAC :

Continue

OTAC has been sent to 90XXXXX678 (Not My Mobile No)

By clicking the "Continue" button, you agree to the [Terms and Conditions](#).

This page will automatically timeout after 5 minutes.

Shopping online with your ING Debit Card is easy:

- 1) At the merchant website, select the item that you want to buy and then proceed to the payment section on the merchant's website.
- 2) You will be prompted to enter your card number and expiry.
- 3) You will now be sent to the screen on the left
- 4) A One Time Authorization Code (OTAC) will be sent to your mobile number registered with the bank.
- 5) This OTAC would normally reach you within seconds.
- 6) You would now need to enter this OTAC on the screen.

Customer Care Details – In case you have any queries

If you have any issues or require clarifications, please call or write to the email id shown below



MasterCard.
SecureCode.

ING 
ING VYSYA BANK

Dear Customer,

For any queries please call us on our 24 hour Phone Banking number 18004259900 or email us at debitcard@ingvysyabank.com.

To complete this purchase using another form of payment, click 'Continue'

This page will automatically timeout after 5 minutes