



Team Leader – Trade Finance

Location of Posting : Mumbai.

Required Qualification : Graduates/Post Graduates.

Required Skills & Experience: Preferably 5-8 years from Banking industry.

Roles and Responsibilities:

EXPECTED END RESULTS	MAJOR ACTIVITIES
1. Act as an interface between the business/customers and TF Ops.	<ul style="list-style-type: none">▪ To supervise day-to-day activities of the team.▪ Daily Control Functional Check List to be adhered to.▪ Strictly go by Service Level Agreements and attempt to exceed SLA commitments in demanding and deserving conditions.▪ Ensure timely dispatch of documents.▪ Ensure customers are received with a smile.
2. To ensure efficient processing at TFU	<ul style="list-style-type: none">▪ To respect SLA and attempt to deliver more than committed in SLA.▪ Upgrade the skill levels of the team by applying continuous improvement principles.
3. Staff management	<ul style="list-style-type: none">▪ Develop team members to enhance their skills level to take independent decisions.▪ Performance Appraisals of team members.

To apply to the above position, please return to the 'Careers' page, and send us your detailed resume. Thank you.